



Passenger Impact Program

Rider Experience and Operations Committee

3/6/2025



Why We Are Here

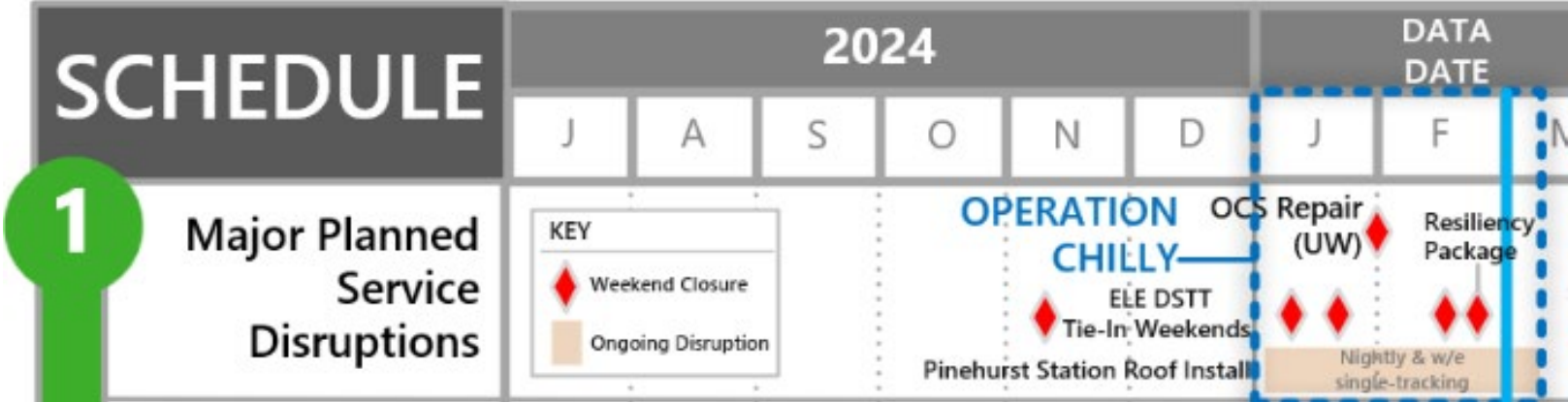
Upcoming Work Requiring Service Disruption

- Operation Chilly (Q1 2025)
- Pinehurst Station Stairwell (Q2 2025)
- Rail Replacement (Q2 2025)

The purpose of this presentation is for information only.

No Board action is expected today.

Work in Q1 2025 – Operation Chilly Overview



Work in Q1 2025 – Operation Chilly

Pinehurst Station Roofs

- **Why this is necessary:** Install roofing material on the station roofs
- **Passenger benefit:** Maintain life of the station
- **What is the impact:**
 - Jan 4 to Mar 9 (from Feb 27)
 - Single tracking with 12-minute headways
 - Weekdays 5:30 pm to close of service
 - Select weekends of the same service
 - Work extended to March 9 due to weather



Work in Q1 2025 – Operation Chilly

2 Line Downtown Tunnel Signal & Electrical Integration

- **Why this is necessary:** Complete work to tie in 2 Line signal and electrical systems to downtown tunnel and perform full systems integration testing.
- **Passenger benefit:** 2 Line operations start safely and on schedule.
- **What is the impact:**
 - January 10 to 12 – bus bridge Westlake to SoDo - complete
 - January 17 to 19 – bus bridge Cap Hill to SoDo - complete
 - February 14 to 16 – bus bridge Cap Hill to SoDo - complete
 - Feb 28 to Mar 2 – postponed to May or later



Work in Q1 2025

Downtown Tunnel Resiliency Package – Feb 23

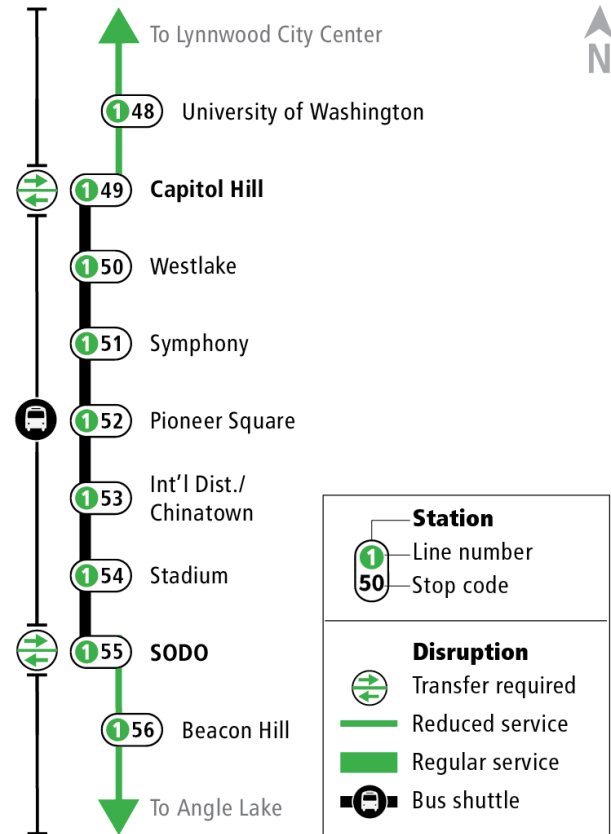
- Why this was necessary:
 - Perform multiple major maintenance projects in the tunnel
- Passenger benefit:
 - Accelerate resiliency work; prevent outages
- What is the impact:
 - One day of downtown tunnel full closure with bus shuttle downtown



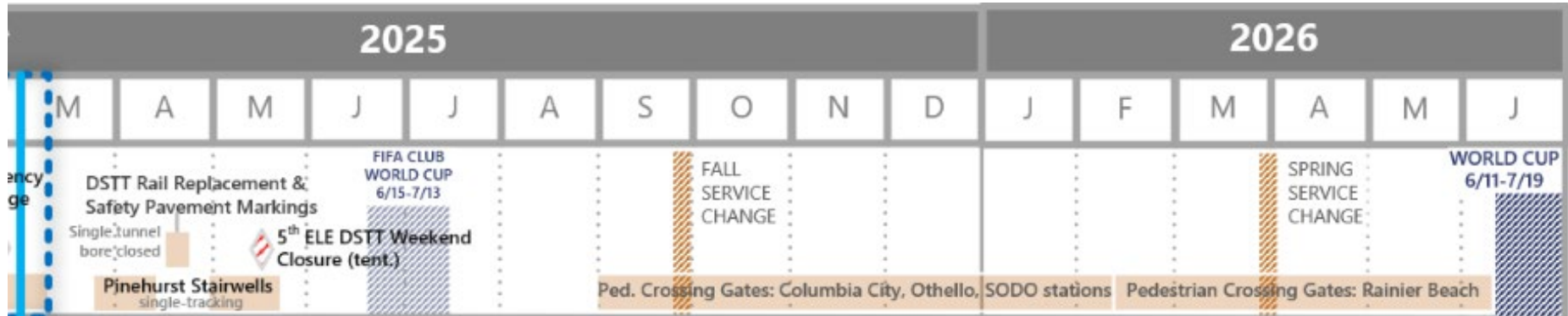
Work in Q1 2025 – Operation Chilly

2 Line Downtown Tunnel Signal & Electrical Integration

- **Feb 23**
repurposed for
Resiliency work
Cap Hill to SoDo
- **May or later TBD**
Cap Hill to SoDo



Look Ahead to other 2025/26 Construction Overview



KEY

- Weekend Closure
- Ongoing Disruption

Work in Q2 2025

Pinehurst Station Stairwells

- **Why this is necessary:** Finalize stairwell construction near OCS
- **Passenger benefit:** Complete station access points
- **What is the impact:**
 - March 24 to April 13 & April 24 to May 30
 - Single tracking with 12-minute headways
 - Weekdays 5:30 pm to close of service



Work in Q2 2025

International District Station Rail Replacement

- **Why this is necessary:** Permanent replacement of a 600' section of rail that has required multiple temporary repairs
- **Passenger benefit:** Eliminate delays experienced when rail break must be repaired.
- **What is the impact:**
 - Scheduled for April 14th to 23rd
 - Close the southbound tunnel bore for 9 days. Single track in the northbound tunnel bore
 - Downtown headways will be 25 to 30 minutes, including during the peak hours
 - Operations to the north and south will be near-normal
 - Working on passenger care plan features



Work in Q3 or Q4 2025

2 Line Downtown Tunnel Signal & Electrical Integration

- **Why this is necessary:** Complete delayed work to tie in 2 Line signal and electrical systems to downtown tunnel and perform full systems integration testing.
- **Passenger benefit:** 2 Line operations start safely and on schedule.
- **What is the impact:**
 - January 10 to 12 – bus bridge Westlake to SoDo - complete
 - January 17 to 19 – bus bridge Cap Hill to SoDo - complete
 - February 14 to 16 – bus bridge Cap Hill to SoDo - complete
 - May or later weekend TBD



Next Steps

- Act on lessons learned from Operation Chilly to improve service to passengers during future impacts
- Detailed planning for the Pinehurst stairwell and Downtown Rail replacement events
- Continue planning impacts for the remainder of 2025 and 2026

Thank you.



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